



525 Morley Drive
Saginaw, MI 48601

15 YEAR NDL WARRANTY

Warranty No:

MS 1164746

Duro-Last, Inc., ("Duro-Last") grants this No Dollar Limit ("NDL") warranty to the owner ("Owner") of a building containing a Duro-Last Roofing System ("D-L System") installed by an Authorized Dealer/Contractor ("Contractor"), subject to the conditions and limitations contained herein.

Duro-Last's obligation during the 1st through the 15th years shall be to repair any leak in the D-L System caused by any defect in a component of the D-L System or by the workmanship of the Contractor, but only as said workmanship pertains to the installation of the D-L System itself and not as it pertains to other work performed, if any. Duro-Last's obligation includes, at Duro-Last's option, either the repair or replacement of part or all of the D-L System, and also includes the furnishing of/or cost of labor (at the Contractor list price in effect at the time of the repair) to repair the D-L System provided the following conditions are met:

- a) Duro-Last and its Contractor have been paid in full for the D-L System;
- b) The Owner has notified Duro-Last by certified mail, return receipt request, within 30 days of the discovery any leak or other alleged D-L System failure;
- c) The Owner allows Duro-Last's employees or agents or its Contractor access to the D-L System including, if necessary, the removal and replacement by Owner at Owner's expense of any and all rooftop overburden;
- d) Duro-Last authorizes the repair, and,
- e) At Duro-Last's option, either Duro-Last's own employees or agents or a Contractor makes the repair.

LIMITATIONS

- 1) This limited warranty does not apply to a D-L System installed on a single-family residence.
- 2) Duro-Last is not liable for any D-L System failure nor for subsequent damages arising from causes outside Duro-Last's control including, but not limited to:
 - a) Damage caused by fire, lightning, hurricane, gale, hail, tornado, flood, earthquake or acts of God; or
 - b) Damage caused by accident, vandalism, intentional act, negligence or failure to use reasonable care, whether on the part of the Owner or another; or
 - c) Damage caused by any unauthorized modification to the D-L System including, but not limited to, damage caused by unauthorized components used in installation or repair, or by additional equipment or structures added to or made a part of the roof, or by traffic, or by chemicals not normally found in nature or the like; or
 - d) Damage caused by defects in the building design; or
 - e) Interior condensation and/or moisture entering the D-L System through walls, copings, structural defects, HVAC Systems, or any part of the building structure, including from adjacent buildings.
- 3) Duro-Last does not warrant the watertightness of metal products that are located outside of the termination of the Duro-Last membrane.
- 4) Duro-Last does not warrant against color change and/or pattern change and/or print change in the D-L System.
- 5) This limited warranty passes to future Owners of the building for the full fifteen (15) years hereof.
- 6) This limited warranty becomes effective only upon signature by both an authorized Duro-Last representative and the original Owner.
- 7) This limited warranty is governed in all respects by the laws of the State of Michigan, regardless of the state of purchase or installation.
- 8) Duro-Last does not waive any rights under this limited warranty by refraining from exercising its rights in full in one or more instances.

THE REMEDIES STATED HEREIN ARE THE SOLE AND EXCLUSIVE REMEDIES PROVIDED BY DURO-LAST FOR ALLEGED FAILURE OF THE D-L SYSTEM. OR FOR CONTRACTOR WORKMANSHIP. THIS LIMITED WARRANTY ALSO COVERS CONSEQUENTIAL DAMAGES DERIVED FROM LEAKS CAUSED BY DEFECTS WARRANTED AGAINST ABOVE. THERE ARE NO WARRANTIES OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE (EITHER EXPRESS OR IMPLIED) THAT EXTEND BEYOND THE FACE OF THIS LIMITED WARRANTY; DURO-LAST EXPRESSLY DISCLAIMS ANY SUCH FURTHER WARRANTIES.

If DURO-LAST's Authorized Dealer/Contractor made any statements about DURO-LAST's merchandise and services, those statements are not warranties, cannot be relied upon by Owner, and are not part of the contract for sale or installation.

DURO-LAST, INC. QUALITY SPECIALIST

10-4-11
Date

Michael Hays
Customer's Signature

Authorized Equipment Service
Name of Building

Bldg. Designation: main Bldg Sq. Foot: 7,888

Serial Number: 195859

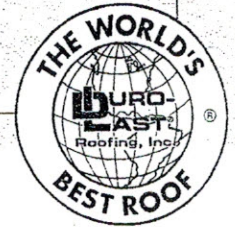
mike jenkins
Signature of Authorized Duro-Last Representative

812 Polk Ave
Address of Building

Memphis, TN 38126
City, State & Zip of Building

Excellent RFL
Installed By

Protecting Your Duro-Last® Roofing Investment



Thank you for choosing the Duro-Last roofing system for your application. The Duro-Last roofing system is a superior roofing system, backed by the strength and quality assurance of a leader in roofing technology.

The Duro-Last warranty is an agreement between the building owner and Duro-Last Roofing, Inc. assigning responsibilities to each. (NOTE: Duro-Last Roofing, Inc. has a separate contract with your Duro-Last installer for the first two years of this warranty for all necessary repairs.)

A simple and basic roof maintenance program will help protect your investment by eliminating many costly repairs as well as potential damages to your building. You have purchased a strong and long-lasting roofing system, but some general routine maintenance is required to protect your investment (see following pages).

If a leak should appear, you are required to do the following:

- Call Duro-Last immediately at 800-248-0280.
- Duro-Last must be notified in writing within 30 days of discovery of the leak in order to meet the terms and conditions of the warranty. Caution should be taken when reporting leaks, as the Duro-Last warranty does not provide for cost-free leak investigations of claims not attributable to Duro-Last or not covered by the warranty terms.
- You should inspect the leak area to verify that the cause of the leak is indeed covered by terms of the Duro-Last warranty. If an authorized installer or Duro-Last representative is sent to investigate a leak and finds the cause of the leak is due to a cause not covered by the Duro-Last warranty, you will (as with all manufacturers) be invoiced for the cost of the investigation by the installer or Duro-Last.
- Even if a problem is reported to an authorized Duro-Last installer, it must also be reported directly to Duro-Last as well.

Our records have proven that roof damages are often caused by individuals or companies performing maintenance or construction on a building during or after the installation of the Duro-Last roofing system. These persons are liable for any damages to your roofing system.

If emergency repairs are required, the building owner should take immediate action to prevent entry of water into the roofing system and building interior. The building owner must still notify Duro-Last of the repair no later than the next working day. Emergency repairs must be reasonably controlled in the judgement of Duro-Last Roofing, Inc. to have not significantly increased the scope of necessary permanent repairs.

Excellent Roofing

"Top Quality Roof Systems"

ROGER BUCHANAN
Project Manager

Cell: (901) 568-4801

Main: (901) 335-5823

roger@excellenteroofing.com



PREFERRED CONTRACTOR



2733 Whitten Road • Memphis, TN 38133 • Fax 901-205-0492
service@excellenteroofing.com • www.excellenteroofing.com

DURO-LAST® ROOFING, INC.



The Duro-Last Membrane Is:

- A Thermoplastic Single-Ply.
- Custom Prefabricated.
- Reinforced.
- Highly Energy-Efficient.
- FM & UL Listed.
- The Proven Performer.

Corporate Headquarters
Saginaw, Michigan

800-248-0280

www.duro-last.com

Other Locations:

Iowa Plant
888-500-3574

Mississippi Plant
800-434-3876

Oregon Plant
800-356-6646



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"Top Quality Roof Systems"

2733 Whitten Road
 Memphis, TN 38133
 901-335-5823 Phone
 901-205-0492 Fax
 www.excellentroofing.com

Licensed Bonded Insured

Invoice

Date	Invoice #	Terms
9/27/2011	2548	

Bill To

HUNTER HARPER
 812 POLK AVENUE
 MEMPHIS, TN 38126
 901-568-8112

Description	Rate	Qty	Amount
REMOVE EXISTING WET ROOF AREAS AROUND UNIT 2 ROOFS (2 LAYERS OF WOOD FIBER-1 BUILT WITH GRAVEL) (1/2 WOOD FIBER WITH BUILT US SMOOTH SURFACE) FILL IN REMOVED AREA'S WITH POLYISOCYANURATE INSULATION INSTALL 1 LAYER OF 3/8 ISO FAN FOLD ON ENTIRE ROOF MECHANICALLY FASTEN A .40 MIL WHITE "DURO-LAST" MEMBRANE (ASTM D4434 TYPE IV PVC ROOF SYSTEM) INSTALL NEW CURB FLASHING AND PIPE FLASHINGS INSTALL NEW SCUPPERS INSTALL NEW WALL FLASHINGS AND TERMINATION BAR INCLUDES ALL LABOR, MATERIAL, DUMPSTER & CLEANUP FIFTEEN (15) YEAR WORKMANSHIP WARRANTY FIFTEEN (15) MATERIAL WARRANTY 1310	29733.00	1	29,733.00
THANK YOU FOR YOUR BUSINESS!		Total	\$29,733.00
E-mail	Web Site	Payments/Credits	\$-15,000.00
john@excellentroofing.com	www.excellentingroofing.com	Balance Due	\$14,733.00

Paid 34082
10/13/11
[Signature]

Excellent Roofing

2733 Whitten Road
 Memphis, TN 38133
 901-335-5823 Phone
 901-205-0492 Fax
 www.excellentroofing.com

"Top Quality Roof Systems"

Licensed Bonded Insured

PROPOSAL # 13613

Prepared For

Date 8/4/2011

HUNTER HARPER
 812 POLK AVENUE
 MEMPHIS, TN 38126
 901-568-8112

Description	Qty	U/M	Cost	Total
ROOFING CONTRACTOR AGREES TO PERFORM ALL WORK SHOWN IN THE CONTRACT FOR THE AMOUNT STATED SUBJECT TO ANY SUPPLEMENTS CONTRACTOR MAY NEGOTIATE WITH BUILDING OWNER, AND FURTHER SUBJECT TO CONTRACTORS FINAL ACCEPTANCE.				
REMOVE EXISTING WET ROOF AREAS AROUND UNIT 2 ROOFS (2 LAYERS OF WOOD FIBER-1 BUILT WITH GRAVEL) (1/2 WOOD FIBER WITH BUILT US SMOOTH SURFACE) FILL IN REMOVED AREA'S WITH WOOD FIBER/PERLITE INSTALL 1 LAYER OF 1/2 " WOOD FIBER ON ENTIRE ROOF MECHANICALLY FASTEN A .40 MIL WHITE "DURO-LAST" MEMBRANE (ASTM D4434 TYPE IV PVC ROOF SYSTEM) INSTALL NEW CURB FLASHING AND PIPE FLASHINGS INSTALL NEW SCUPPERS INSTALL NEW WALL FLASHINGS AND TERMINATION BAR INCLUDES ALL LABOR, MATERIAL, DUMPSTER & CLEANUP FIFTEEN (15) YEAR WORKMANSHIP WARRANTY FIFTEEN (15) MATERIAL WARRANTY ** WHITE .45 MIL TPO BY MULE- HIDE MECHANICALLY FASTENED: DEDUCT \$4,383.27 **	1		29,733.00	29,733.00
SUBMITTED BY: DATE:	ACCEPTED BY: <i>Michael Harper</i> DATE: 17 Aug 11			
THANK YOU FOR YOUR BUSINESS!	Total			\$29,733.00

*FAKED
 08/17/11
 EAT*